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TyRex Group, Ltd. Corporate Office 2433 Rutland Dr. #100 Austin, TX 78758 Telephone # (512) 615-4610 http://www.tyrexmfg.com

# THE TYREX TECHNOLOGY FAMILY TRIBUNE

# TYREX SERVICES • MEGLADON IREX • SABEREX DEATON ENGINEERING

# FEATURE ARTICLE

iRex Receives Quality Award: iRex Group, Ltd. recently received a Quality Award from Toshiba International Corporation. The award was presented to the iRex team for exceeding the quality goals as a new supplier for October 2002 - March 2003. Donald Fritzsch, Quality Supervisor and Gerry Virtanen, Production Manager, from the Toshiba Power Electronics Plant presented the award to the iRex Quality team.



iRex has always put quality above everything else, as we believe quality leaves a lasting impression," said Matt Ache, iRex President.

"I believe that our iRex quality team is the best in the business and this award is well deserved and is a credit to the entire iRex team and their focus on quality."

The iRex Group's mission is to provide high-quality products to our customers at a competitive price. Our quality program is designed to fulfill our mission by integrating all processes, proce-



dures and employees into an integrated quality system. The iRex Group is based on the principles of Total Quality Management (TQM) and is designed to comply with the requirements of the International Standards Organization 9002 (ISO 9002), which applies to all products and services provided by the employees of the iRex Group.

# PRESIDENT'S MESSAGE

As you review and read this TyRex Technology Family

Tribune newsletter, a central theme of family strikes you. The theme of "family" runs central throughout the newsletter and is prominent in every single article. I hope each of you finds this as significant and striking as I do.



In the feature article Matt Ache, iRex President, dis-

cussed his quality team. Related to this feature article in the Shining Stars section is an article about the iRex Eagle being handed down from Matt to Rich and to <u>all</u> the iRex floor employees.

Again the family theme appears in the sections TyRex Having Fun and TyRex's Family of Companies. These two sections feature news about the company picnics, which acknowledges the importance of our extended TyRex family members. Also, you can read about another extended family member, Felicia Comfort, and her recent graduation. Jeremiah Johnson, SabeRex Electronics, received an appreciation letter from a valued customer and employees in the Bentonville Manufacturing Facility received praise for their commitment to our customer's success.

TyRex's Community Citizenship Programs, (The Back To School Clothing Program, The Blood Drive, iRex's Racing for Kids, and the TyRex Toothbrush Drive), are also featured in this months newsletter.

And of course, nothing speaks more volume about family values than the pictures in the TyRex Toons and TyRex Having Fun sections. These family snapshots portray a TyRex Technology Family of Companies playing hard, having fun and sharing TyRex family values.

Andrew Cooper
TyRex President and Partner III



Pictured above is Andrew Cooper, TyRex Group, Ltd. President, and Tim Miller of Target Logistic Services preparing to ship the 2,000 toothbrushes that were collected from the employees in the various TyRex companies for the TyRex Toothbrush Drive. With the assistance of Target Logistics, the toothbrushes were shipped to the children of Guadalajara, Mexico in need of dental care.

#### TYREX UNIVERSITY

Product Group Manager Classes Continue: The next mini series of the Product Group Manager Class series will begin in late August with the following sessions to be offered:

- Sales Price is Established from Market Intelligence, Then Compared to Cost
- 2. The Role of Relationship in Customer Pricing
- 3. The Importance of a Strong Bidding and Estimating Program.

For additional information contact, Scholley Bubenik -615-4322

# UPCOMING EVENTS

SabeRex Plans for Third Annual Back to School Clothing Program: Tom Comfort, SabeRex PCB Division Manager, is currently working with the Tarrytown United Methodist Church on the "Back to School Clothing Project," which provides school clothes for children in the Austin area. Employees from the various TyRex companies donate money and time shopping to make this project a success. We will feature the results of this project in the next newsletter.

# TYREX FAMILY OF COMPANIES

Nashville, Tennessee Manufacturing Facility: The team in Nashville, Tennessee has been working diligently throughout the spring and summer as the production projects have steadily increased throughout these months. In addition to the hectic work schedule, the team has managed to make time for additional safety and CPR training and implement new quality standards to improve efficiencies as well as quality. The Nashville group is planning a company picnic in the upcoming weeks. Many thanks to Tony Rea, Product Group Manager, and his dedicated team for their continuous commitment to SabeRex and

Bentonville, Arkansas Manufacturing Facility: SabeRex Electronics has continued to expand the operations in Bentonville, Arkansas. Kelly Robason, SabeRex Electronics Operations Manager, and his team are pleased to report that their customers have been extremely satisfied with the quality of service they have provided. Because of their outstanding reputation, SabeRex has established name recognition with several of the large companies in the Arkansas area. The Arkansas team is now gearing up for a 6,000 unit project that is scheduled to begin in August. On the fun side, the Arkansas team is also planning a company picnic for July 26.



TyRex.

Congratulations to Felicia Comfort, for her recent accomplishment of obtaining a Master's of Science in Social Work with high honors from the University of Texas in Austin. The TyRex Store Has Expanded: The TyRex Store is part of the

TyRex Rewards and Recognition Program. Each month, employees are awarded points that they accumulate and spend at the TyRex Store. New items for the store include TyRex flashlights, lunch bags, stadium blankets, cotton jersey shirts, men's polo and a ladies V-neck shirt.



# SHINING STARS

Several employees recently received a rank advancement in their company. Congratulations to the following employees for their recent rank advancement:

Tim Ferchill- Senior Division Controller, SabeRex Electronics Greg Berry- Product Group Controller, SabeRex PCB Rich Loofe- Company Controller, TyRex Services Steve Savage- Senior Division Manager, SabeRex Electronics Tony Rea- Product Group Manager, SabeRex PCB Nashville Steve Savage- Senior Division Manager, SabeRex Electronics Tom Comfort- Division Manager, SabeRex PCB



The iRex Eagle is an award presented to employees for their exceptional work and commitment to the company. During the past few months, the Eagle has been awarded to the following employees: Matt Ache received the award for the major tech systems project. Matt then forwarded it to Rich Burgess, Product Supervisor, for providing leadership to the team. Rich then issued it to the production floor employees for increasing their profit margin. Way to go, iRex employees.













# TyRex Having Fun

TyRex Family Summer Event: Austin employees enjoyed the TyRex summer family event in July. This year's event was a "birthday celebration" honoring our TyRex Technology Family Dinosaurs' birthdays — Rex and dinosaur friends from TyRex Services, iRex, Megladon and SabeRex. The event was held at Beverly S. Sheffield Northwest Park on Saturday, July 19. TyRex families enjoyed a children's entertainer, Mr. Johnny and friends, balloons and a clown, birthday cake and ice cream, piñata, cash prizes for the adults, gift bags for the children and other summer refreshments.



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### FEEDBACK

#### From our customers

#### SabeRex Electronics Group

Dear Steve,

I want to thank your team, especially Jeremiah Johnson, with assisting us in delivering our product. While encountering an issue with a product, Jeremiah was quickly able to fulfill our request. Jeremiah stayed at the factory until 10:00 p.m. one night and worked with our team to resolve the issue.

Please commend Jeremiah for his "above and beyond" assistance.

Thanks again,

Roger H. Project Manager



We would enjoy hearing from you, our TyRex customers and vendors. Send us an E-mail at hr@tyrexmfg.com

#### From our employees

Dear TyRex Technology Family Employees,

I would like to take this opportunity to thank all of the employees who participated in the Blood Drive benefiting the Blood and Tissue Center of Central Texas. Twenty-one employees and one employee spouse donated blood to bring a total donation of 22 pints of blood. I really appreciate everyone taking the time out of their busy schedule to donate blood.

Many thanks, Steve Savage Sr. Division Manager, SabeRex Group, Ltd.

#### TyRex Corporate

Judy Rock, Administrative Assistant

#### Dear Judy,

Thank you very much for your hard work and commitment to the TyRex Summer Family Event. The employees and their children enjoyed the activities and events you planned. We all appreciate the extra time before and after hours that you worked to prepare for this event. Your hard work is very much appreciated by all of us in the TyRex Technology Family.

Andrew Cooper President, TyRex Group, Ltd.

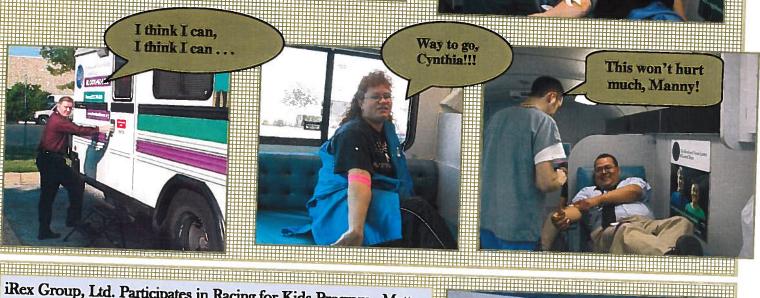


Rich Loofe, TyRex Services, and Donnie Robinson, SabeRex Electronics, donate blood at the annual company blood drive.

# COMMUNITY CITIZENSHIP

SabeRex Sponsors Company Blood Drive: Steve Savage, SabeRex Electronics Senior Division Manager, chaired this annual community event for the Blood and Tissue Center of Central Texas. The Blood Mobile visited the two Austin TyRex manufacturing facilities on June 17th. Employees from the various TyRex Technology Family of Companies donated 22 units of blood. The event was a tremendous success and thanks to all of the employees who took time out of their busy schedule to participate in this event.





iRex Group, Ltd. Participates in Racing for Kids Program. Matt Ache, iRex President, recently visited the Dallas Children's Medical center in June and presented the hospital with a \$1,000 check for the children's medical unit. The iRex Group supports the Racing for Kids Program which uses the popularity of sports car racing to bring attention to the health care needs of children. An-

gela Sneed, TyRex Account Executive, and Matt also provided "goodie bags" filled with toys and treats to the children in the unit. "I would like to thank Walgreens for their generous donation of the items for the



treats for the children's goodie bags," said Matt Ache.



(Above) Matt Ache, President of iRex, presents a check to the Dallas Children's Medical Center for the children's medical unit.

(Left) Robbie Buhl, IRL Race Car Driver, Angela Sneed, TyRex Account Representative, and Matt Ache with the children at Dallas Children's Medical Center.